

J Graham & Co Ltd

IT & E-commerce:

Objective

The owner of this long-established company needed urgent resolution of a number of IT issues that were causing significant problems to the running of his business. In particular, he needed to ensure staff could access shared data on several computers at different locations throughout the shop, was concerned about backing up business-critical data, and had general network connectivity issues that were hampering the smooth running of the business.

The Work

SSB arranged to recover the business-critical data from a failing PC that was being used as an ad-hoc server, transferring this to a RAID Network storage device which all authorised users could access directly as required. Connectivity issues were traced to a number of network faults and overcome through a combination of additional network devices and changes to relevant settings. Weaknesses in the protection of data against DR (Disaster Recovery) were addressed using a method that ensured files critical to the viability of the business were easily and routinely backed up, and stored off-site for maximum safety.

Result

Improved and reliable system with protection of data against disaster recovery.